

American Broadband1605 Washington Street • P.O. Box 400 • Blair, NE 68008
888.262.2661 • www.abbnebraska.com

REDACTED – FOR PUBLIC INSPECTION

Received & inspected

JUL 09 2014

FCC Mail Room

June 27, 2014

Ms. Marlene H. Dortch
Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, DC 20554

Re: *In the Matter of ETC Annual Reports and Certifications, Connect America Fund, A National Broadband Plan for Our Future, Establishing Just and Reasonable Rates for Local Exchange Carriers, High-Cost Universal Service Support, Developing a Unified Inter-carrier Compensation Regime, Federal-State Joint Board on Universal Service, Lifeline and Link-Up, Universal Service Reform – Mobility Fund, WC Docket Nos. 14-58, 10-90, 07-135, 05-337, 03-109, CC Docket Nos. 01-92, 96-45, GN Docket No. 09-51, WT Docket No. 10-208*

Dear Ms. Dortch:

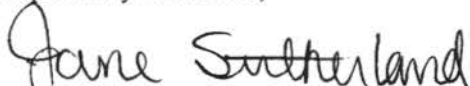
On behalf of Eastern Nebraska Telephone Company, please find enclosed two copies of Eastern Nebraska Telephone Company's FCC Form 481, along with the redacted versions of the Confidential Financial Information.

Also enclosed are copies of Eastern Nebraska Telephone Company's redacted five-year service quality improvement plan.

One copy of the FCC Form 481, containing Confidential Financial Information is being filed under separate cover.

Please do not hesitate to contact me at (402) 426-6242 if you have any questions regarding this submission.

Respectfully submitted,



Jane Sutherland
Customer Operations Manager
Eastern Nebraska Telephone Company

Encl.

No. of Copies rec'd. 0+1
LIB/ABODE

**FCC Form 481 - Carrier Annual Reporting
Data Collection Form**

 FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010> Study Area Code 371542

<015> Study Area Name EASTERN NEBRASKA TEL

<020> Program Year 2015

<030> Contact Name: Person USAC should contact with questions about this data Jane Sutherland

<035> Contact Telephone Number: 4024266242 ext. Number of the person identified in data line <030>

<039> Contact Email Address: jsutherland@americanbb.com Email of the person identified in data line <030>

Received & Inspected

JUL 03 2014

FCC Mail Room

ANNUAL REPORTING FOR ALL CARRIERS		54,313 Completion Required	54,422 Completion Required
		(check box when complete)	
<100> Service Quality Improvement Reporting	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<200> Outage Reporting (voice)	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<210> <input checked="" type="checkbox"/> <-- check box if no outages to report		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<300> Unfulfilled Service Requests (voice)	0	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<310> Detail on Attempts (voice)	<div style="border: 1px solid black; height: 40px; width: 100%;"></div> (attach descriptive document)	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<320> Unfulfilled Service Requests (broadband)	0	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<330> Detail on Attempts (broadband)	<div style="border: 1px solid black; height: 40px; width: 100%;"></div> (attach descriptive document)	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<400> Number of Complaints per 1,000 customers (voice)		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<410> Fixed	0.0	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<420> Mobile	0.0	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<430> Number of Complaints per 1,000 customers (broadband)		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<440> Fixed	0.0	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<450> Mobile	0.0	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<500> Service Quality Standards & Consumer Protection Rules Compliance	(check to indicate certification)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<510> <div style="border: 1px solid black; height: 40px; width: 100%;"></div> 371542ne510.pdf	(attached descriptive document)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<600> Functionality in Emergency Situations	(check to indicate certification)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<610> <div style="border: 1px solid black; height: 40px; width: 100%;"></div> 371542ne610.pdf	(attached descriptive document)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<700> Company Price Offerings (voice)	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<710> Company Price Offerings (broadband)	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<800> Operating Companies and Affiliates	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<900> Tribal Land Offerings (Y/N)? <input checked="" type="radio"/> <input type="radio"/>	(if yes, complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<1000> Voice Services Rate Comparability	(check to indicate certification)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<1010> <div style="border: 1px solid black; height: 40px; width: 100%;"></div>	(attach descriptive document)	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<1100> Terrestrial Backhaul (Y/N)? <input type="radio"/> <input checked="" type="radio"/>	(if not, check to indicate certification)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<1110>	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<1200> Terms and Condition for Lifeline Customers	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Price Cap Carriers, Proceed to Price Cap Additional Documentation Worksheet			
Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers			
<2000>	(check to indicate certification)	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<2005>	(complete attached worksheet)	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Rate of Return Carriers, Proceed to ROR Additional Documentation Worksheet			
<3000>	(check to indicate certification)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<3005>	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

**(100) Service Quality Improvement Reporting
Data Collection Form**

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	371542
<015>	Study Area Name	EASTERN NEBRASKA TEL
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Jane Sutherland
<035>	Contact Telephone Number - Number of person identified in data line <030>	4024266242 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	jsutherland@americanhb.com

<110>	Has your company received its ETC certification from the FCC?	(yes / no)	<input type="radio"/> <input checked="" type="radio"/>
If your answer to Line <110> is yes, do you have an existing § 54.202(a) "5			
<111>	year plan" filed with the FCC?	(yes / no)	<input type="radio"/> <input type="radio"/>

If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.

<112> Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your company is a CETC which only receives frozen support, your progress report is only required to address voice telephony service.

371542ne112.pdf

Name of Attached Document

Please check these boxes below to confirm that the attached documents(s), on line 112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate.

<113>	Maps detailing progress towards meeting plan targets	<input type="checkbox"/>
<114>	Report how much universal service (USF) support was received	<input type="checkbox"/>
<115>	How (USF) was used to improve service quality	<input type="checkbox"/>
<116>	How (USF) was used to improve service coverage	<input type="checkbox"/>
<117>	How (USF) was used to improve service capacity	<input type="checkbox"/>
<118>	Provide an explanation of network improvement targets not met in the prior calendar year.	<input type="checkbox"/>

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<039>	Contact Email Address - Email Address of person identified in data line <030>	jsutherland@americanbb.com

[illegible]

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<701>	Residential Local Service Charge Effective Date	1/1/2014
<702>	Single State-wide Residential Local Service Charge	19.95

[illegible]

<010>	Study Area Code	371542
<015>	Study Area Name	EASTERN NEBRASKA TEL
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Jane Sutherland
<035>	Contact Telephone Number - Number of person identified in data line <030>	4024266242 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	jsutherland@americanbb.com

-- See attached worksheet --

(800) Operating Companies
Data Collection Form

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	371542
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<030>	Contact Name - Person USAC should contact regarding this data	Jane Sutherland
<035>	Contact Telephone Number - Number of person identified in data line <030>	4024266242 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	jsutherland@americanbb.com
<810>	Reporting Carrier	Eastern Nebraska Telephone Company
<811>	Holding Company	HunTel, Inc.
<812>	Operating Company	Eastern Nebraska Telephone Company

[illegible]

**(900) Tribal Lands Reporting
Data Collection Form**

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

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<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Jane Sutherland
<035>	Contact Telephone Number - Number of person identified in data line <030>	4024266242 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	jsutherland@americanhb.com

<910> Tribal Land(s) on which ETC Serves

Winnebago Tribal Reservation, Omaha Tribal Reservation

<920> Tribal Government Engagement Obligation

371542ne920.pdf

Name of Attached Document

If your company serves Tribal lands, please select (Yes, No, NA) for each these boxes to confirm the status described on the attached document(s), on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:

- <921> Needs assessment and deployment planning with a focus on Tribal community anchor institutions.
- <922> Feasibility and sustainability planning;
- <923> Marketing services in a culturally sensitive manner;
- <924> Compliance with Rights of way processes
- <925> Compliance with Land Use permitting requirements
- <926> Compliance with Facilities Siting rules
- <927> Compliance with Environmental Review processes
- <928> Compliance with Cultural Preservation review processes
- <929> Compliance with Tribal Business and Licensing requirements.

Select (Yes, No, NA)
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes

**(1100) No Terrestrial Backhaul Reporting
Data Collection Form**

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

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<030>	Contact Name - Person USAC should contact regarding this data	Jane Sutherland
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<039>	Contact Email Address - Email Address of person identified in data line <030>	jsutherland@americanbb.com

Please check this box to confirm no terrestrial backhaul
<1120> options exist within the supported area pursuant to § 54.313(G) ☒

Please check this box to confirm the reporting carrier offers
<1130> broadband service of at least 1 Mbps downstream and 256 kbps
upstream within the supported area pursuant to § 54.313(G) ☒

**(1200) Terms and Condition for Lifeline Customers
Lifeline
Data Collection Form**

FCC Form 481
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July 2013

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<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Jane Sutherland
<035>	Contact Telephone Number - Number of person identified in data line <030>	4024265242 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	jsutherland@americanbb.com

<1210> Terms & Conditions of Voice Telephony Lifeline Plans

371542ne1210.docx

Name of Attached Document

<1220> Link to Public Website

HTTP

"Please check these boxes below to confirm that the attached document(s), on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:

- | | | |
|--------|-----------------------------------------------------------------------------------------------------------------------|-------------------------------------|
| <1221> | Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers, | <input checked="" type="checkbox"/> |
| <1222> | Details on the number of minutes provided as part of the plan, | <input checked="" type="checkbox"/> |
| <1223> | Additional charges for toll calls, and rates for each such plan. | <input checked="" type="checkbox"/> |

(2000) Price Cap Carrier Additional Documentation**Data Collection Form***Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers*

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

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<035>	Contact Telephone Number - Number of person identified in data line <030>	4024266242 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	jsutherland@americanbh.com

CHECK the boxes below to note compliance as a recipient of Incremental Connect America Phase I support, frozen High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e) the information reported on this form and in the documents attached below is accurate.

Incremental Connect America Phase I reporting

<2010> 2nd Year Certification (47 CFR § 54.313(b)(1))
 <2011> 3rd Year Certification (47 CFR § 54.313(b)(2))

☐
☐
Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312(a))

<2012> 2013 Frozen Support Certification
 <2013> 2014 Frozen Support Certification
 <2014> 2015 Frozen Support Certification
 <2015> 2016 and future Frozen Support Certification

☐
☐
☐
☐
Price Cap Carrier Connect America ICC Support (47 CFR § 54.313(d))

<2016> Certification Support Used to Build Broadband

☐
Connect America Phase II Reporting (47 CFR § 54.313(e))

<2017> 3rd year Broadband Service Certification
 <2018> 5th year Broadband Service Certification
 <2019> Interim Progress Certification
 <2020> Please check the box to confirm that the attached document(s), on line 2021, contains the required information pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.

☐
☐
☐
☐

<2021> Interim Progress Community Anchor Institutions

Name of Attached Document Listing Required Information

(3000) Rate Of Return Carrier Additional Documentation

Data Collection Form

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010> Study Area Code 371542
 <015> Study Area Name EASTERN NEBRASKA TEL
 <020> Program Year 2013
 <030> Contact Name - Person USAC should contact regarding this data Jane Sutherland
 <035> Contact Telephone Number - Number of person identified in data line <030> 4024266242 ext.
 <039> Contact Email Address - Email Address of person identified in data line <030> jsutherland@americanbb.com

CHECK the boxes below to note compliance on its five year service quality plan (pursuant to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring compliance with the financial reporting requirements set forth in 47 CFR § 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

- (3010) Progress Report on 5 Year Plan
 Milestone Certification (47 CFR § 54.313(f)(1)(i))

Name of Attached Document Listing Required Information

- (3011) Please check this box to confirm that the attached document(s), on line 3012 contains the required information pursuant to § 54.313 (f)(1)(i), the carrier shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year. ☐

- (3012) Community Anchor Institutions (47 CFR § 54.313(f)(1)(ii))

Name of Attached Document Listing Required Information

- (3013) Is your company a Privately Held ROR Carrier (47 CFR § 54.313(f)(2))
 (3014) If yes, does your company file the RUS annual report

(Yes/No) ☒ Yes ☒ No
 (Yes/No) ☒ Yes ☒ No

Please check these boxes to confirm that the attached document(s), on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:

- (3015) Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers) ☐
 (3016) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows ☐

- (3017) If the response is yes on line 3014, attach your company's RUS annual report and all required documentation

Name of Attached Document Listing Required Information

- (3018) If the response is no on line 3014, is your company audited?

(Yes/No) ☒ Yes ☒ No

If the response is yes on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains:

- (3019) Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications ☒
 (3020) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows ☒
 (3021) Management letter issued by the independent certified public accountant that performed the company's financial audit. ☒

If the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains:

- (3022) Copy of their financial statement which has been subject to review by an independent certified public accountant; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers. ☐
 (3023) Underlying information subjected to a review by an independent certified public accountant ☐
 (3024) Underlying information subjected to an officer certification. ☐
 (3025) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows ☐

371542ne3026.pdf

- (3026) Attach the worksheet listing required information

Name of Attached Document Listing Required Information

Certification - Reporting Carrier Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
-------------------------------------------------------------------	----------------------------------------------------------------------------------

<010> Study Area Code	371542
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<030> Contact Name - Person USAC should contact regarding this data	Jane Sutherland
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<039> Contact Email Address - Email Address of person identified in data line <030>	jsutherland@americanbb.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients	
I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.	
Name of Reporting Carrier: EASTERN NEBRASKA TEL	
Signature of Authorized Officer: CERTIFIED ONLINE	Date 06/27/2014
Printed name of Authorized Officer: Joe Jetensky	
Title or position of Authorized Officer: President	
Telephone number of Authorized Officer: 4024266200 ext.	
Study Area Code of Reporting Carrier: 371542	Filing Due Date for this form: 07/01/2014
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

Certification - Agent / Carrier Data Collection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010> Study Area Code	371542	
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<020> Program Year	2015	
<030> Contact Name - Person USAC should contact regarding this data	Jane Sutherland	
<035> Contact Telephone Number - Number of person identified in data line <030>	4024266242 ext.	
<039> Contact Email Address - Email Address of person identified in data line <030>	jsutherland@americanbb.com	

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I certify that (Name of Agent) _____ is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.	
Name of Authorized Agent: _____	
Name of Reporting Carrier: _____	
Signature of Authorized Officer: _____	Date: _____
Printed name of Authorized Officer: _____	
Title or position of Authorized Officer: _____	
Telephone number of Authorized Officer: _____	
Study Area Code of Reporting Carrier: _____	Filing Due Date for this form: _____
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.	
Name of Reporting Carrier: _____	
Name of Authorized Agent or Employee of Agent: _____	
Signature of Authorized Agent or Employee of Agent: _____	Date: _____
Printed name of Authorized Agent or Employee of Agent: _____	
Title or position of Authorized Agent or Employee of Agent: _____	
Telephone number of Authorized Agent or Employee of Agent: _____	
Study Area Code of Reporting Carrier: _____	Filing Due Date for this form: _____
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

Attachments

Eastern Nebraska Telephone Company

Certification of Compliance with Applicable Service Quality Standards and Consumer Protection Rules for Voice and Broadband Services

Service quality standards and consumer protection rules for broadband are not as defined as the rules for voice services. The Company complies with any service quality standards and consumer protection rules for broadband that are out there now and any that will be defined in the future.

Service Quality Standards

For voice services, the Company:

- Provides voice grade access to the public switched network.
- Provides flat rated local exchange service with no additional charge to end users.
- Provides access to the emergency services provided by local government or other public safety organizations, such as 911 and enhanced 911.
- Provides toll blocking and toll limitation services.

For voice and broadband services, the Company:

- Advertises the availability of its services and the charges using media of general distribution and/or on its website.
- Maintains a business office providing customers with access to a customer service representative either in person or via a local telephone call or toll-free telephone number during business hours.
- Directs after hour calls to the Company's help desk.
- Directs trouble reports to the on-call technician.
- Tracks all service orders to ensure they are completed in a timely manner.
- Measures its service connection and service interruption performance on a regular basis.
- Trains employees to:
 - Answer all incoming calls promptly.
 - Respond to all inquiries for information promptly and courteously.
 - Investigate thoroughly all customer complaints and handle appropriately according to the Company's guidelines for resolution of customer complaints.
 - Be knowledgeable about products and service offerings so they can assist the customer with selecting the best service option.
- Has a process for periodic inspection, testing and preventive maintenance of its equipment to permit the rendering of safe, adequate and continuous service at all times.
- Meets or exceeds the standards established by the state commission and provides any reports required in accordance with the state commission's rules.

Consumer Protection Rules

The Company has established operating procedures designed to facilitate compliance with applicable consumer protection rules which include compliance with the Customer Proprietary Network Information (CPNI) rules. The operating procedures include:

- Appointment of a compliance officer.
- A manual detailing the specific procedures for protecting consumer information.
- Employee training on an annual basis.
- A disciplinary process for improper use of consumer information.

FCC Form 481 – Line 510

If complaints are filed with the Company regarding consumer protection rules, the complaint is immediately investigated, the matter tracked and any corrective action noted. This process ensures that problems are addressed and corrections made.

**ARLINGTON TELEPHONE CO.
BLAIR TELEPHONE CO.
EASTERN NEBRASKA TELEPHONE CO.
ROCK COUNTY TELEPHONE CO.
HUNTEL CABLEVISION, INC.**

BACK-UP POWER

All switches are designed for 8 hour battery back up and all have a fixed standby generator that starts within minutes of a power failure with enough power to power everything in the office including air conditioning.

All DLC's and AFC's are designed with 4 hour battery backup. We also have portable generators that can be moved to the DLC if the power outage goes beyond 4 hours.

REROUTING OF TRAFFIC AROUND DAMAGED FACILITIES

All out state exchanges have common trunks to the Blair Tandem routed over a fiber ring. Blair and Arlington switches are located in the same building as the Blair Tandem. The facilities from Blair to Century Link and the IXC's in Omaha are fiber redundant. All switches also have an alternant route to the Century Link Tandem. Originating traffic would automatically reroute if the Blair Tandem failed but the terminating traffic would need to be rerouted by the carrier. The same local loop serves both the voice and broadband service to the subscriber.

TRAFFIC SPIKES

Capacity from the DLC's to the switch is designed at an industry standard 4 to 1 ratio. The switches are non-blocking. The trunk capacity to the IXC's is controlled by the IXC. They add or remove trunks depending on the volume of traffic. The trunk capacity to the Century Link tandem is also controlled by Century Link. Most trunk traffic is designed for high busy hour traffic capacity. It would be cost prohibitive to design for non blocking during and emergency situation. The broadband pipe to the world includes enough capacity to carry 20% more data than the peak usage times.

(700) Price Offerings including Voice Rate Data
Data Collection Form

OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	371542
<015>	Study Area Name	EASTERN NEBRASKA TEL
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Jane Sutherland
<035>	Contact Telephone Number - Number of person identified in data line <030>	4024265242 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	jsutherland@americanbb.com

1/1/2014
19.95

<703>

[illegible]

Data Collection Form

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	371542
<015>	Study Area Name	EASTERN NEBRASKA TRF.
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Jane Sutherland
<035>	Contact Telephone Number - Number of person identified in data line <030>	4024266242 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	jsutherland@americanbb.com

[illegible]

(800) Operating Companies
Data Collection Form

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	371542
<015>	Study Area Name	EASTERN NEBRASKA TEL
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Jane Sutherland
<035>	Contact Telephone Number - Number of person identified in data line <030>	4024266242 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	jsutherland@americanbb.com
<810>	Reporting Carrier	Eastern Nebraska Telephone Company
<811>	Holding Company	HunTel, Inc.
<812>	Operating Company	Eastern Nebraska Telephone Company

<a1>	<a2>	<a3>
Affiliates	SAC	Doing Business As Company or Brand Designation
Cameron Telephone Company, LLC (LA)	270425	Cameron Communications
Cameron Telephone Company, LLC (TX)	440425	Cameron Communications
Elizabeth Telephone Company, LLC	270430	Cameron Communications
LBH, LLC	279014	Cameron Communications
Interior Telephone Company	613011	TelAlaska
Mukluk Telephone Company, Inc.	613016	TelAlaska
TelAlaska Cellular Inc.	619013	
K.L.M. Telephone Company	421900	American Broadband
Holway Telephone Company	421929	American Broadband
Arlington Telephone Company	371517	
The Blair Telephone Company	371524	
Rock County Telephone Company	371586	
HunTel Cablevision Inc.	379016	HunTel Communications
AMA Communications, LLC	449020	
Dialog Telecommunications, Inc. (KY)	269011	
Dialog Telecommunications, Inc. (MS)	269012	
Cameron Communications, LLC		Cameron Communications
N.W. Communications Co.		American Broadband
TelAlaska Long Distance, Inc.		TelAlaska Networks

Eastern Nebraska Telephone Company

Description of Tribal Engagement

For Form 481 Lines 920 thru Line 929

The Company met with the Winnebago Tribal Authority to conduct a needs assessment for the Tribal community anchor institutions on January 21, 2013. Meeting attendees were the Winnebago Tribal Council Members, Joe Jetensky, Outside Plant Director for Eastern Nebraska Telephone Company and Kay Petersen, Marketing Manager for Eastern Nebraska Telephone Company.

In accordance with provisions in the FCC's USF and ICC Transformation Order, paragraphs 636 and 637, and 47 CFR 54.313(a)(9), at the meeting with the Tribal Authorities, the Company did, with Tribal input, develop a needs assessment to assist with future service deployments on Tribal lands. In particular, the Company and the Tribal Authority discussed needs and service deployment focused on community anchor institutions. The feasibility and sustainability of communications services on Tribal lands were discussed and the Company, with assistance from the Tribal Authorities, identified additional steps that can be taken to make essential communications services deployed on Tribal lands both feasible and sustainable. The Company and Tribal Authorities discussed ways to coordinate or partner to ensure that services are marketed on Tribal lands in a manner that will relate to the community and resonate with consumers, with the aim of increasing service adoption. At this meeting, the Company was prepared to discuss the relevant rights-of-way and other permitting and review processes, as well as any challenges associated with these processes. And finally, the Company was prepared to discuss and engage the Tribal Authorities on any relevant and applicable Tribal business and licensing requirements.

From: Kay Petersen
Sent: Tuesday, January 22, 2013 1:16 PM
To: Jane Sutherland; Joe Jetensky
Cc: Pam Adams
Subject: RE: Meeting

As for the topics discussed:

2012

- plant upgrades/extensions
- sponsorships
- trouble spots and repairs
- customer percentages/growth opportunities
- available products/services

2013

- plant upgrades/extensions
- sponsorship opportunities
- trouble spots and repairs
- customer percentages/growth opportunities
- available products/services

From: Kay Petersen
Sent: Tuesday, January 22, 2013 11:04 AM
To: claudine@winnebago-tribe.com; jblackhawk@aol.com
Cc: Joe Jetensky; Jane Sutherland
Subject: Meeting

Good morning, Claudine and John. I just wanted to thank you for allowing us the opportunity to visit the tribal council yesterday. John, it was a pleasure to see you again and Claudine, it was a pleasure to finally meet you in person. American Broadband is very excited about some of the 2012 fiber expansions to businesses in Winnebago. And, we look forward to continued expansions in 2013. Claudine, Pam will be contacting you to set up a meeting regarding the scholarship program within the next week or so and I hope to tag along.

As I mentioned, we'd like to give a brief overview yearly, but in the meantime, please feel free to call with any questions and/or concerns you have. We want to provide you the best and most advanced services possible. I'm excited about looking into grants that might allow us to build fiber-to-the-home so we can bring multiple services to the entire town.

Again, thank you for letting us provide you with updates.

Stay warm,

Kay Petersen, Marketing Manager
American Broadband

Jane Sutherland

From: Pam Adams
Sent: Monday, January 21, 2013 4:44 PM
To: 'claudine'
Subject: RE: Follow Up on scholarship program

Claudine:

If we could meet with Mr. Fehringer before or during lunch, that would be great. But we can arrange our schedules to meet any time but 1:00 p.m. to 2:00 p.m.

Thanks!
Pam

From: claudine [<mailto:baraboofloors@aol.com>]
Sent: Monday, January 21, 2013 3:02 PM
To: Pam Adams
Subject: Re: Follow Up on scholarship program

Wednesday at 1 p.m. I have another meeting. I will be preparing for that meeting prior to the actual time.

I am more than willing to help get this set up through the school however, the school should be most instrumental in moving this project forward.

Let me know what I may do to assist?



--
Claudine E. Cohen
Communications & Public Relations | Winnebago Tribe of Nebraska
402.878-3110 *office | 712.259.3173 *cell
claudine@winnebagoTribe.com

-----Original Message-----

From: Pam Adams <padams@americanbb.com>
To: baraboofloors <baraboofloors@aol.com>; claudine <claudine@winnebagoTribe.com>
Sent: Mon, Jan 21, 2013 2:37 pm
Subject: Follow Up on scholarship program

Claudine:

I got the chance to visit with Joe and Kay who mentioned that the meeting with the Tribal Council this morning went well. Thank you so much for arranging that.

Kay did mention that you had brought up the scholarship program we met on last summer with Mr. Fehringer. I would like to revisit that so, if we can't get something in place for the remainder of this school year, we can have something up and running for the 2013-2014 year. Kay and I are scheduled to meet with Lance Morgan and Annette Hamilton at Ho-Chunk.

next Wednesday, January 30, at 1:00 p.m. Would you have some time before or after that? We could also discuss over lunch as well.

Let me know if this will work in your schedule. Thanks!

Pam Adams

Marketing Coordinator

American Broadband

(402) 426-6297 - Office

(402) 533-3312 - Cell

(402) 426-6298 - Fax

padams@americanbb.com

Jane Sutherland

From: claudine <baraboofloors@aol.com>
Sent: Tuesday, June 25, 2013 9:08 AM
To: Pam Adams
Subject: Fwd: Powwow requests again



-----Original Message-----

From: claudine <baraboofloors@aol.com>
To: padams <padams@americanbb.com>; janderson <janderson@americanbb.com>
Sent: Tue, Jun 11, 2013 1:20 pm
Subject: Powwow requests again

Hi guys,

Hope you are well and enjoying softball season. :)

The radio station committee and I were hoping American Broadband would be willing to provide internet access for our internet radio station during powwow once again. The dates are July 25-28, always the last full weekend in July.

Of course we would love to do T-shirts again, too.

However what would really appeal to our tech savvy guys (Morri & Brandon) is the ability to utilize USTREAM and broadcast live video of the powwow....

JAY: what is the most uploading bandwidth American Broadband can offer to us out at Veteran's Memorial Park??

Ok guys just touching base and trying to gear up for our annual event, please let me know what you have in mind and if we should expect a visit from you during powwow as well?

Take Care,

claudine



--
Claudine E. Cohen
Communications & Public Relations | Winnebago Tribe of Nebraska
402.878-3110 *office | 712.259.3173 *cell
claudine@winnebago-tribe.com

Jane Sutherland

From: Don Archer
Sent: Tuesday, December 03, 2013 8:38 AM
To: Jane Sutherland; Kay Petersen
Cc: Joe Jetensky
Subject: Winnebago Tribe

I just stopped in to talk with John Blackhawk but he is out of town this week.

Sent from my iPhone

Jane Sutherland

From: Don Archer
Sent: Wednesday, December 11, 2013 11:56 AM
To: Jane Sutherland; Kay Petersen
Cc: Joe Jetensky
Subject: Tribes

FYI

I am still trying to make contact with the tribal leaders. As of today they are both still out on travel is what I am being told. There is a possibility they will be back tomorrow.

Don Archer
Operations Manager OSP
American Broadband
(402) 533-5562 - Office
(402) 922-3241 - Cell
(402) 375-4077 - Fax
darcher@americanbb.com

Eastern Nebraska Telephone Company

Description of Tribal Engagement

For Form 481 Line 920 thru Line 929

The Company has requested a meeting with the Omaha Tribal Authority to conduct a needs assessment for the Tribal community anchor institutions. The Tribal Authority has not returned an affirmative communication for a meeting to be held.

In accordance with provisions in the FCC's USF and ICC Transformation Order, paragraphs 636 and 637, and 47 CFR 54.313(a)(9), at the meetings with the Tribal Authorities, the Company will, with tribal input, develop a needs assessment to assist with future service deployments on Tribal lands. In particular, the Company and the Tribal Authority discussions relating to needs and service deployment will be focused on community anchor institutions. The feasibility and sustainability of communications services on tribal lands will be discussed and the Company will, with assistance from the Tribal Authorities, attempt to identify additional steps that can be taken to make essential communications services deployed on Tribal lands both feasible and sustainable. The Company and Tribal Authorities will also discuss and explore ways in which they can coordinate or partner to ensure that services are marketed on tribal lands in a manner that will relate to the community and resonate with consumers, with the aim of increasing service adoption. At such meetings, the Company will also be prepared to discuss the relevant rights-of-way and other permitting and review processes, as well as any challenges associated with these processes. And finally, the Company will come to any such meetings prepared to discuss and engage the Tribal Authorities on any relevant and applicable Tribal business and licensing requirements.

Jane Sutherland

From: Don Archer
Sent: Wednesday, December 11, 2013 11:56 AM
To: Jane Sutherland; Kay Petersen
Cc: Joe Jetensky
Subject: Tribes

FYI

I am still trying to make contact with the tribal leaders. As of today they are both still out on travel is what I am being told. There is a possibility they will be back tomorrow.

Don Archer
Operations Manager OSP
American Broadband
(402) 533-5562 - Office
(402) 922-3241 - Cell
(402) 375-4077 - Fax
darcher@americanbb.com

Eastern Nebraska Telephone Company

Nebraska Telephone Assistance Program Terms and Conditions

Nebraska Telephone Assistance Program

The Nebraska Telephone Assistance Program (NTAP) is available for qualifying customers of Eastern Nebraska Telephone Company. NTAP assistance reduces the cost of basic, monthly local telephone service. Eligible consumers can receive up to \$12.75 per month in discounts. In addition, the Federal Universal Service Charge is not assessed to consumers participating in NTAP. Toll Blocking prevents the placement of all long distance calls for which a subscriber would be charged. Toll blocking is available to eligible consumers at no cost. Also, by choosing this option, consumers are usually not charged a deposit.

NTAP is administered by the Nebraska Public Service Commission.

NTAP Eligibility Information

Program Based Eligibility

To qualify for NTAP, subscribers must either have an income that is at or below 135% of the Federal Poverty Guidelines, or the subscriber, one or more of the subscriber's dependents, or the subscriber's household must receive benefits from one of the following assistance programs:

- Low-Income Home Energy Assistance Program (LIHEAP)
- Federal Public Housing Assistance (Section 8)
- Medicaid
- Children's Health Insurance Program/Kids Connection (SAM, MAC or EMAC)
- Supplemental Nutrition Assistance Program (SNAP); (formerly the Food Stamps Program)
- Supplemental Security Income (SSI)
- Temporary Assistance for Needy Families (TANF)
- National School Lunch Program Free Lunch program
- State assistance programs (if applicable)

To receive an NTAP application, contact your local *Health and Human Services* agency caseworker or the *Nebraska Public Service Commission*, 1200 N Street, Suite 300, PO Box 94927, Lincoln, NE 68508-4927, Phone: 402-471-3101, Toll Free: 1-800-526-0017 or <https://ntap.gisworkshop.com/>

NTAP applicants must present documentation demonstrating eligibility either through participation in one of the qualifying federal assistance programs or through income-based means.

Acceptable documentation of program-based eligibility includes: current or prior year's statement of benefits from a qualifying state, federal or Tribal program; notice letter of participation in a qualifying state, federal or Tribal program; program participation documents; or another official document evidencing the consumer's participation in a qualifying state, federal or Tribal program.

Income Based Eligibility

In addition, consumers are eligible for NTAP if their household income is at or below 135% of the federal poverty guidelines.

2014 Federal Poverty Guidelines – 135%

Household Size	48 Contiguous States and D.C.	Alaska	Hawaii
1	\$15,755	\$19,683	\$18,117
2	\$21,236	\$26,541	\$24,422
3	\$26,717	\$33,399	\$30,726
4	\$32,198	\$40,257	\$37,031
5	\$37,679	\$47,115	\$43,335
6	\$43,160	\$53,973	\$49,640
7	\$48,641	\$60,831	\$55,944
8	\$54,122	\$67,689	\$62,249
For each additional person, add	\$5,481	\$6,858	\$6,305

Acceptable documentation of income eligibility includes: prior year's state, federal or Tribal tax return; current income statement from an employer or paycheck stub; social security statement of benefits; Veterans Administration statement of benefits; retirement/pension statement of benefits; unemployment/workmen's compensation statement of benefits; federal or Tribal notice of letter participating in General Assistance; or a divorce decree or child support award or other official document containing income information.

Tribal Eligibility

A subscriber who lives on Tribal lands and is an eligible resident of Tribal lands is eligible for Tribal Lifeline service or Tribal Link Up if the subscriber, one or more of the subscriber's dependents, or the subscriber's household participates in any of the above-listed qualifying assistance programs or one of the following Tribal-specific federal assistance programs: Bureau of Indian Affairs General Assistance; Tribally Administered Temporary Assistance for Needy Families; Head Start (if income eligibility criteria are met); or the Food Distribution Program on Indian Reservations (FDPIR). Tribal subscribers may also qualify if the household income is at or below 135% of the Federal Poverty Guidelines.

Tribal subscribers should contact Eastern Nebraska Telephone Company for additional information on Tribal Lifeline and Tribal Link Up.

Numbers of Minutes-of-Use Provided as Part of NTAP Program Service

Eastern Nebraska Telephone Company's Voice NTAP service includes unlimited local minutes-of-use within the toll-free calling area. Eastern Nebraska Telephone Company's Voice NTAP Plan does not include any free minutes-of-use for toll. Toll is billed at the standard toll rate depending on which interexchange carrier the consumer subscribes to for toll service. As part of the NTAP service, Toll blocking is available to eligible consumers at no cost.

Rates

Subscribers may receive the NTAP credit on any type or grade of local service, including bundled services that are normally offered by Eastern Nebraska Telephone Company. Advertised rates do not include any applicable taxes or surcharges.

Recertification of NTAP Eligibility

NTAP recipients are required to recertify their eligibility annually. Failure to properly recertify a recipient's continued eligibility for NTAP will result in termination of the NTAP recipient's monthly NTAP discount and de-enrollment from NTAP.

Additional NTAP Program Information

NTAP is limited to one benefit per household, consisting of either wireline or wireless service. A household is defined as an individual or group of individuals who live together at the same address and share income and expenses. NTAP is a government benefit program, and consumers who willfully make false statements in order to obtain the benefit can be punished by fine or imprisonment or can be barred from the program.

REDACTED - FOR PUBLIC INSPECTION

EASTERN NEBRASKA TELEPHONE COMPANY (371542)

ATTACHMENT – LINE 3019-3021

ATTACHMENT REDACTED IN ENTIRETY

5 Year Plan Narrative

JUL 03 2014

Eastern Nebraska Telephone Company

FCC Mail Room

Pursuant to 47 C.F.R. 54.202(a)(1)(ii), Eastern Nebraska Telephone Company submits a five-year plan that describes with specificity proposed improvements or upgrades to its network throughout its proposed service area. Eastern Nebraska Telephone Company also provides estimates regarding the area and population that will be served as a result of the improvements. This plan is based on Eastern Nebraska Telephone Company's current business and financial conditions and is subject to change as a result of changes in those conditions.

Pursuant to 47 C.F.R. 54.313, in each subsequent year, Eastern Nebraska Telephone Company will file a progress report on its five-year service quality improvement plan pursuant to 54.202(a), including maps detailing its progress towards meeting its plan targets, an explanation of how much universal service support was received and how it was used to improve service quality, coverage, or capacity, and an explanation regarding any network improvement targets that have not been fulfilled in the prior calendar year.

██████████ exchange:

As of January 1, 2014, approximately █████% or █████ households in the ██████████ exchange have access to broadband Internet service through Eastern Nebraska Telephone Company's fiber optic or copper facilities. Subscribers served by these facilities have access that meets or exceeds the 4/1 Mbps standard. No capital improvements are required for those subscribers meeting the 4/1 Mbps standard other than maintenance of facilities and as such, no capital investment to these subscribers is outlined in this plan. The █████% or █████ households in the ██████████ exchange who do not have broadband Internet service meeting the 4/1 Mbps standard, will be provided service at the 4/1 Mbps standard through proposed improvements or upgrades to the network at the end of calendar year 2019. See the attached template for capital improvements by year.

██████████ exchange:

As of January 1, 2014, approximately █████% or █████ households in the ██████████ exchange have access to broadband Internet service through Eastern Nebraska Telephone Company's fiber optic or copper facilities. Subscribers served by these facilities have access that meets or exceeds the 4/1 Mbps standard. No capital improvements are required for those subscribers meeting the 4/1 Mbps standard other than maintenance of facilities and as such, no capital investment to these subscribers is outlined in this plan. The remaining █████% or █████ households in the ██████████ exchange who do not have broadband Internet service meeting the 4/1 Mbps standard, will be provided service at the 4/1 Mbps standard through proposed improvements or upgrades to the network at the end of calendar year 2019. See the attached template for capital improvements by year.

██████████ exchange:

As of January 1, 2014, approximately █% or █ households in the ██████████ exchange have access to broadband Internet service through Eastern Nebraska Telephone Company's fiber optic or copper facilities. Subscribers served by these facilities have access that meets or exceeds the 4/1 Mbps standard. No capital improvements are required for those subscribers meeting the 4/1 Mbps standard other than maintenance of facilities and as such, no capital investment to these subscribers is outlined in this plan. The remaining █% or █ households in the ██████████ exchange who do not have broadband Internet service meeting the 4/1 Mbps standard, will be provided service at the 4/1 Mbps standard through proposed improvements or upgrades to the network at the end of calendar year 2019. See the attached template for capital improvements by year.

██████████ exchange:

As of January 1, 2014, approximately █% or █ households in the ██████████ exchange have access to broadband Internet service through Eastern Nebraska Telephone Company's fiber optic or copper facilities. Subscribers served by these facilities have access that meets or exceeds the 4/1 Mbps standard. No capital improvements are required for those subscribers meeting the 4/1 Mbps standard other than maintenance of facilities and as such, no capital investment to these subscribers is outlined in this plan. The █% or █ households in the ██████████ exchange who do not have broadband Internet service meeting the 4/1 Mbps standard, will be provided service at the 4/1 Mbps standard through proposed improvements or upgrades to the network at the end of calendar year 2019. See the attached template for capital improvements by year.

██████████ exchange:

As of January 1, 2014, approximately █% or █ households in the ██████████ exchange have access to broadband Internet service through Eastern Nebraska Telephone Company's fiber optic or copper facilities. Subscribers served by these facilities have access that meets or exceeds the 4/1 Mbps standard. No capital improvements are required for those subscribers meeting the 4/1 Mbps standard other than maintenance of facilities and as such, no capital investment to these subscribers is outlined in this plan. The █% or █ households in the ██████████ exchange who do not have broadband Internet service meeting the 4/1 Mbps standard, will be provided service at the 4/1 Mbps standard through proposed improvements or upgrades to the network at the end of calendar year 2019. See the attached template for capital improvements by year.

██████████ exchange:

As of January 1, 2014, approximately █% or █ households in the ██████████ exchange have access to broadband Internet service through Eastern Nebraska Telephone Company's fiber optic or copper facilities. Subscribers served by these facilities have access that meets or exceeds the 4/1 Mbps standard. No capital improvements are required for those subscribers meeting the 4/1 Mbps standard other than maintenance of facilities and as such, no capital

investment to these subscribers is outlined in this plan. The ■% or ■ households in the Meadow Grove exchange who do not have broadband Internet service meeting the 4/1 Mbps standard, will be provided service at the 4/1 Mbps standard through proposed improvements or upgrades to the network at the end of calendar year 2019. See the attached template for capital improvements by year.

■ exchange:

As of January 1, 2014, approximately ■% or ■ households in the ■ exchange have access to broadband Internet service through Eastern Nebraska Telephone Company's fiber optic or copper facilities. Subscribers served by these facilities have access that meets or exceeds the 4/1 Mbps standard. No capital improvements are required for those subscribers meeting the 4/1 Mbps standard other than maintenance of facilities and as such, no capital investment to these subscribers is outlined in this plan. The ■% or ■ households in the ■ exchange who do not have broadband Internet service meeting the 4/1 Mbps standard, will be provided service at the 4/1 Mbps standard through proposed improvements or upgrades upon a reasonable request.

■ exchange:

As of January 1, 2014, approximately ■% or ■ households in the ■ exchange have access to broadband Internet service through Eastern Nebraska Telephone Company's fiber optic or copper facilities. Subscribers served by these facilities have access that meets or exceeds the 4/1 Mbps standard. No capital improvements are required for those subscribers meeting the 4/1 Mbps standard other than maintenance of facilities and as such, no capital investment to these subscribers is outlined in this plan. The ■% or ■ households in the ■ exchange who do not have broadband Internet service meeting the 4/1 Mbps standard, will be provided service at the 4/1 Mbps standard through proposed improvements or upgrades upon a reasonable request.

In addition to the capital improvements planned, Eastern Nebraska Telephone Company incurred approximately \$■ in depreciation expense and \$■ in on-going maintenance and operating expenses in calendar year 2013. It is reasonable to expect depreciation, maintenance, and operating expenses for the 2015 through 2019 calendar years.

5 Year Plan

Eastern Nebraska Telephone Company

Exchange

REDACTED FOR PUBLIC INSPECTION

Year #		Planned Dollar Amount Capital Improvement (CAPx)	Estimated # of Square Miles Served by Capital Improvement	Estimated Population Served By Capital Improvement	Depreciation Expense Associated with Network Improvements Years 1 through 5 (Note 1)	Depreciation Expense Associated with Network Improvements for Years Prior to Year 1	On-going Maintenance/ Operating Expense
	Existing Expense- Total Company	x	x	x	x		
1	01/01/2015 to 12/31/2015					x	x
2	01/01/2016 to 12/31/2016					x	x
3	01/01/2017 to 12/31/2017					x	x
4	01/01/2018 to 12/31/2018					x	x
5	01/01/2019 to 12/31/2019					x	x

Eastern plans \$ in capital upgrades in Year 1, resulting in an additional \$ depreciation expense.

Depreciation expense for Eastern was approximately \$ in 2013.

On-going operating expenses excluding depreciation expense was approximately \$ for Eastern in 2013.

5 Year Plan

Eastern Nebraska Telephone Company

Exchange

REDACTED FOR PUBLIC INSPECTION

Year #		Planned Dollar Amount Capital Improvement (CAPx)	Estimated # of Square Miles Served by Capital Improvement	Estimated Population Served By Capital Improvement	Depreciation Expense Associated with Network Improvements Years 1 through 5 (Note 1)	Depreciation Expense Associated with Network Improvements for Years Prior to Year 1	On-going Maintenance/ Operating Expense
	Existing Expense- Total Company	x	x	x	x		
1	01/01/2015 to 12/31/2015					x	x
2	01/01/2016 to 12/31/2016					x	x
3	01/01/2017 to 12/31/2017					x	x
4	01/01/2018 to 12/31/2018					x	x
5	01/01/2019 to 12/31/2019					x	x

Eastern plans \$ in capital upgrades in Year 1, resulting in an additional \$ depreciation expense.
 Eastern plans \$ in capital upgrades in Year 2, resulting in an additional \$ depreciation expense.

Depreciation expense for Eastern was approximately \$ in 2013.

On-going operating expenses excluding depreciation expense was approximately \$ for Eastern in 2013.

5 Year Plan

Eastern Nebraska Telephone Company

Exchange

REDACTED FOR PUBLIC INSPECTION

Year #		Planned Dollar Amount Capital Improvement (CAPx)	Estimated # of Square Miles Served by Capital Improvement	Estimated Population Served By Capital Improvement	Depreciation Expense Associated with Network Improvements Years 1 through 5 (Note 1)	Depreciation Expense Associated with Network Improvements for Years Prior to Year 1	On-going Maintenance/ Operating Expense
	Existing Expense- Total Company	x	x	x	x		
1	01/01/2015 to 12/31/2015	\$ -				x	x
2	01/01/2016 to 12/31/2016					x	x
3	01/01/2017 to 12/31/2017					x	x
4	01/01/2018 to 12/31/2018					x	x
5	01/01/2019 to 12/31/2019					x	x

Eastern plans \$ in capital upgrades in Year 2, resulting in an additional \$ depreciation expense.

Depreciation expense for Eastern was approximately \$ in 2013.

On-going operating expenses excluding depreciation expense was approximately \$ for Eastern in 2013.

5 Year Plan

Eastern Nebraska Telephone Company

exchange

REDACTED FOR PUBLIC INSPECTION

Year #		Planned Dollar Amount Capital Improvement (CAPx)	Estimated # of Square Miles Served by Capital Improvement	Estimated Population Served By Capital Improvement	Depreciation Expense Associated with Network Improvements Years 1 through 5 (Note 1)	Depreciation Expense Associated with Network Improvements for Years Prior to Year 1	On-going Maintenance/ Operating Expense
	Existing Expense- Total Company	x	x	x	x		
1	01/01/2015 to 12/31/2015					x	x
2	01/01/2016 to 12/31/2016					x	x
3	01/01/2017 to 12/31/2017					x	x
4	01/01/2018 to 12/31/2018					x	x
5	01/01/2019 to 12/31/2019					x	x

Eastern plans \$ in capital upgrades in Year 2, resulting in an additional \$ depreciation expense.

Depreciation expense for Eastern was approximately \$ in 2013.

On-going operating expenses excluding depreciation expense was approximately \$ for Eastern in 2013.

5 Year Plan

Eastern Nebraska Telephone Company

Exchange

REDACTED FOR PUBLIC INSPECTION

Year #		Planned Dollar Amount Capital Improvement (CAPx)	Estimated # of Square Miles Served by Capital Improvement	Estimated Population Served By Capital Improvement	Depreciation Expense Associated with Network Improvements Years 1 through 5 (Note 1)	Depreciation Expense Associated with Network Improvements for Years Prior to Year 1	On-going Maintenance/ Operating Expense
	Existing Expense- Total Company	x	x	x	x		
1	01/01/2015 to 12/31/2015					x	x
2	01/01/2016 to 12/31/2016					x	x
3	01/01/2017 to 12/31/2017					x	x
4	01/01/2018 to 12/31/2018					x	x
5	01/01/2019 to 12/31/2019					x	x

Eastern plans \$ in capital upgrades in Year 3, resulting in an additional \$ depreciation expense.
 Eastern plans \$ in capital upgrades in Year 4, resulting in an additional \$ depreciation expense.

Depreciation expense for Eastern was approximately \$ in 2013.

On-going operating expenses excluding depreciation expense was approximately \$ for Eastern in 2013.

5 Year Plan

Eastern Nebraska Telephone Company

Exchange

REDACTED FOR PUBLIC INSPECTION

Year #		Planned Dollar Amount Capital Improvement (CAPx)	Estimated # of Square Miles Served by Capital Improvement	Estimated Population Served By Capital Improvement	Depreciation Expense Associated with Network Improvements Years 1 through 5 (Note 1)	Depreciation Expense Associated with Network Improvements for Years Prior to Year 1	On-going Maintenance/ Operating Expense
	Existing Expense- Total Company	x	x	x	x		
1	01/01/2015 to 12/31/2015					x	x
2	01/01/2016 to 12/31/2016					x	x
3	01/01/2017 to 12/31/2017					x	x
4	01/01/2018 to 12/31/2018					x	x
5	01/01/2019 to 12/31/2019					x	x

Eastern plans \$ in capital upgrades in Year 4, resulting in an additional \$ depreciation expense.

Eastern plans \$ in capital upgrades in Year 5, resulting in an additional \$ depreciation expense.

Depreciation expense for Eastern was approximately \$ in 2013.

On-going operating expenses excluding depreciation expense was approximately \$ for Eastern in 2013.

5 Year Plan

Eastern Nebraska Telephone Company

exchange

REDACTED FOR PUBLIC INSPECTION

Year #	Planned Dollar Amount Capital Improvement (CAPx)	Estimated # of Square Miles Served by Capital Improvement	Estimated Population Served By Capital Improvement	Depreciation Expense Associated with Network Improvements Years 1 through 5 (Note 1)	Depreciation Expense Associated with Network Improvements for Years Prior to Year 1	On-going Maintenance/ Operating Expense
Existing Expense- Total Company	x	x	x	x		
1 01/01/2015 to 12/31/2015					x	x
2 01/01/2016 to 12/31/2016					x	x
3 01/01/2017 to 12/31/2017					x	x
4 01/01/2018 to 12/31/2018					x	x
5 01/01/2019 to 12/31/2019					x	x

Eastern plans \$ in capital upgrades in Year 4, resulting in an additional \$ depreciation expense.

Eastern plans \$ in capital upgrades in Year 5, resulting in an additional \$ depreciation expense.

Depreciation expense for Eastern was approximately \$ in 2013.

On-going operating expenses excluding depreciation expense was approximately \$ for Eastern in 2013.

5 Year Plan

Eastern Nebraska Telephone Company

Exchange

REDACTED FOR PUBLIC INSPECTION

Year #		Planned Dollar Amount Capital Improvement (CAPx)	Estimated # of Square Miles Served by Capital Improvement	Estimated Population Served By Capital Improvement	Depreciation Expense Associated with Network Improvements Years 1 through 5 (Note 1)	Depreciation Expense Associated with Network Improvements for Years Prior to Year 1	On-going Maintenance/ Operating Expense
	Existing Expense- Total Company	x	x	x	x		
1	01/01/2015 to 12/31/2015					x	x
2	01/01/2016 to 12/31/2016					x	x
3	01/01/2017 to 12/31/2017					x	x
4	01/01/2018 to 12/31/2018					x	x
5	01/01/2019 to 12/31/2019					x	x

Eastern plans \$ in capital upgrades in Year 5, resulting in an additional \$ depreciation expense.

Depreciation expense for Eastern was approximately \$ in 2013.

On-going operating expenses excluding depreciation expense was approximately \$ for Eastern in 2013.